



Upgrading the TracPhone® IP Handset Software

These instructions explain how to upgrade the IP handset software.

IMPORTANT!

If the IP handset currently has software version 1.10 or earlier installed, you will need to upgrade to version 1.11 before upgrading to the latest version.

IMPORTANT!

New IP handset software features are only compatible with the latest version of TracPhone system software. Any older version of system software will need to be upgraded.

Equipment Requirements

- Windows®-based PC with WinZip® (or equivalent) installed and the new IP handset software package downloaded from the KVH Partner Portal
- Ethernet cable

Upgrade Instructions

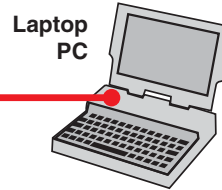
IMPORTANT!

The screen images in these instructions are provided for example only. They may not show the latest files or software versions.

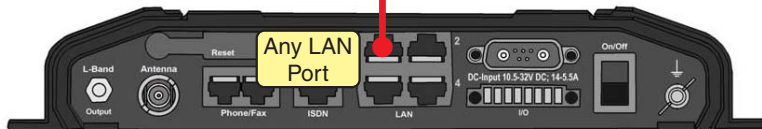
1. When you downloaded the IP handset software from the KVH Partner Portal, a zipped file should have been saved to your computer. Unzip (extract) the files into a directory of your choice on your computer's hard disk.

2. Using an Ethernet cable, connect your computer to any LAN port on the TracPhone terminal.

FB150 Terminal



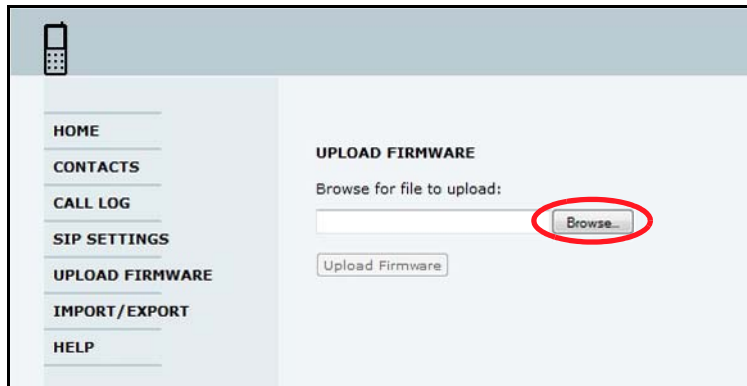
FB500/FB250 Terminal



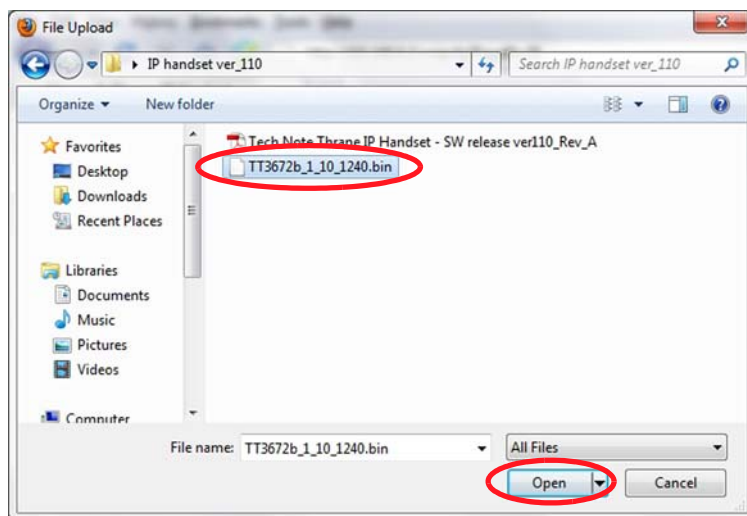
3. Turn on the TracPhone system and wait a few minutes for system startup. Also, make sure the IP handset is connected to the terminal.
4. Open your web browser and enter the IP address for the IP handset's web interface. You can find the address on the handset's menu: **Status>Network Information**.
5. Select **UPLOAD FIRMWARE** from the main menu.



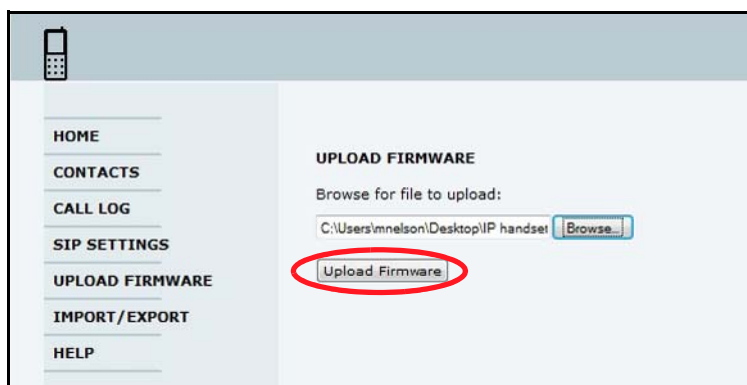
6. Select **Browse**.



7. Locate and select the "TT3672" software file you extracted from the zip file.



8. Select **Upload Firmware**.



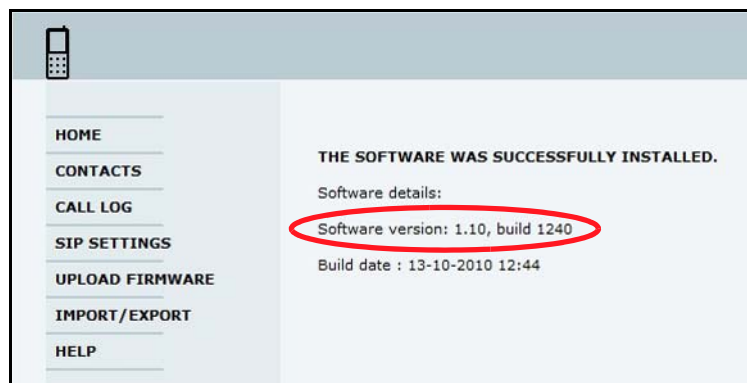
9. Verify the software uploads to the IP handset. *The upload progress will also be displayed on the IP handset.*



10. When the upload is complete, the IP handset restarts.



11. After the restart, verify that the IP handset indicates the new software version.



The upgrade process is complete!